



Evangelia-Zoi Mavraki

CONTACT INFORMATION

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Work & Research Skills

- Excellent command of Microsoft Office™ tools
- Excellent command of IBM SPSS Statistics and AMOS statistical software in applications of Structural Equation Modelling (SEM)
- Excellent command of Google Forms and Survey Monkey
- Experience in 360-Degree Feedback & Employee Development Software, People HRMS by HR Cloud® and SAP SuccessFactors

WORK EXPERIENCE

Senior Quality & Training Officer

July 2023 – Present

*Union Coach Services,
Heraklion, Greece*

Most Important Tasks: Oversee and direct quality assurance plans, identify the right candidates for job positions and conduct entry interviews, develop succession plans, organize training and seminars according to employees' needs, measure employee satisfaction, and create employee profiles.

MSc Lecturer & Module Leader (MSc Human Resource Management)

February 2023 – Present

*Mediterranean College,
Athens, Greece*

Courses: Strategic Employment Relationship; Strategic Talent Development. The courses are taught in English and are created and designed by The University of Derby in the UK.

PUBLIC RELATIONS AND COMMUNICATION SECTION INTERN

May 2018 – August 2018

*Bank of Greece,
Athens, Greece*

I/O INTERN

January 2015 – June 2015

*Open Box Communication,
Limassol, Cyprus*

RESEARCH EXPERIENCE

Postdoctoral Research

May 2023 – Present

*Hellenic Mediterranean University,
Heraklion, Greece*

RESEARCHER

September 2018 – December 2022

*Athens University of Economics and Business,
Athens, Greece*

RESEARCH ASSISTANT

January 2013 - May 2014

*University of Cyprus,
Nicosia, Cyprus*

LANGUAGES

- English: Proficiency level, IELTS Academic, Overall Band Score: 7.5, date: 23.07.2014; Edexcel Level 5
- French: Upper Intermediate level, DELF niveau B2
- Italian: Elementary level

PUBLICATIONS

- Karekla, M., Mavraki, E. Z., Nikolaou, P., & Koushiou, M. (2019). Validation of the Greek Version of the Body Image-Acceptance and Action Questionnaire. *The European Journal of Counselling Psychology*, 8(1), 93-107. <https://doi.org/10.5964/ejcop.v8i1.173>

FORTHCOMING PUBLICATIONS

- Mavraki E.Z. and Vakola M. (2024). Shifts in acquirers' and targets' reactions to change: A comparative qualitative study in retailing.
- Mavraki E.Z. and Vakola M. (2024). A quantitative investigation of organisational identification role in the post-acquisition integration process and its association with attitudes to future changes.
- Dimou I. and Mavraki E.Z. (2024). The impact of digital changes on employees' work behaviours of lower and higher activation: evidence from the tourism sector.

Presentations in Conferences

- Mavraki E.Z. and Vakola M. (2021, May 27). Acquirers' and Targets' reactions to change during post-acquisition in the retailing sector: A qualitative study. EAWOP Virtual Conference.
- Mavraki E.Z. and Li C. (2017, May 10-14). The impact of working conditions' changes on employees' engagement and well-being and the moderating effect of perceived organisational support: The case of the Greek public sector during the financial crisis. The 16th Hellenic Psychological Research Conference, Thessaloniki, Greece.
- Mavraki E.Z., Nikolaou P. and Karekla M. (2015, May 27-31). Validation of the Greek version of BI-AAQ on a students' sample. The 15th Hellenic Psychological Research Conference, Nicosia, Cyprus.

EDUCATION HISTORY

PhD in Organisational Psychology and Behaviour

December 2018 - December 2022

Athens University of Economics and Business, Department of Marketing and Communication, Athens, Greece

Thesis Title: "Acquirers' and Targets' reactions to post-acquisition's integration process: a qualitative and a quantitative study of associated antecedents and outcomes". Hyperlink to National Archive of PhD Theses: <http://hdl.handle.net/10442/hedi/53167>

MSc in Human Resources and Organisations, with specialisation in Human Resource Management (CIPD)

September 2015 - August 2016

London School of Economics and Political Science, Department of Management, London, UK

BSc in Psychology

September 2011 - June 2015

University of Cyprus, Department of Psychology, Nicosia, Cyprus

Total Grade: 9.1/10

CERTIFICATES

Certificate in Coaching - AC Accredited

October 2019 - March 2020

National and Kapodistrian University of Athens, Athens, Greece

HONOURS AND AWARDS

- Cyprus Ministry of Education and Culture: Financial Reward of Distinction (as an undergraduate Greek student at the University of Cyprus) for the academic years of 2014-15.
- Bank of Greece: Financial Reward of Distinction (as an undergraduate Greek student at the University of Cyprus) for the academic years of 2012-13, 2013-14, and 2014-2015.