

Dr Dimitris Belias

Position: Assistant Professor



Subject :

Organization and Services Management in the Tourist Market

Research Expertise :

Organizational Behavior, Organization and Services Management, Service Quality, Tourism Business Administration, Tourism and Hospitality Management

Short curriculum vitae :

Dimitris Belias is an Assistant Professor in the Department of Business Administration, School of Management and Economics, at the University of Thessaly, Greece, with the subject " Organization and Services Management in the Tourist Market ".

Since 2014 he belongs to the collaborating teaching staff of the Hellenic Open University, initially in the Undergraduate Program "Business Administration" and then in the Undergraduate Program "Tourism Management".

His research interests are in the areas of Management, Human Resource Management, Organizational Behavior, Tourism Business Administration, Educational Management, Service Quality and Tourism and Hospitality Management. He has published 1 book and 52 chapters in books on Service Management, Organizational Behavior and Tourism and Hospitality Management , 70 articles in national and international peer-reviewed journals, and has more than 70 conference presentations in the areas of organization behavior, human resource management, Organization and Services Management and Tourism and Hospitality Management. His work is internationally recognized as it has more than 1.700 references and i10-index 28 (PorP). Currently he is member in many scientific and professional bodies.

Selected Publications :

1.	<u>Belias, D.,</u> Rossidis, I., Papademetriou, C., Mantas C. (2021). Job Satisfaction as affected by Types of Leadership: A Case Study of Greek Tourism Sector. Journal of Quality Assurance in Hospitality & Tourism. Volume 22 – Issue 2. https://doi.org/10.1080/1528008X.2020.1867695
2.	<u>Belias, D.,</u> Rossidis, I., Papademetriou, C., Lamprinoudis N. (2021). The Greek Tourism Sector: An analysis of Job Satisfaction, Role Conflict and Autonomy of Greek Employees. Journal of Human Resources in Hospitality & Tourism. Volume 21 #2. https://doi.org/10.1080/15332845.2021.1959825
3.	<u>Belias, D.,</u> Papademetriou, C., Rossidis, I., Vasiliadis L. (2020). Strategic Management in the Hotel Industry: Proposed Strategic Practices to Recover from COVID- 19 Global Crisis. Academic Journal of Interdisciplinary Studies. Vol 9, No 6, November 2020. Page No 130 – 138 doi: https://doi.org/10.36941/ajis-2020-0117
4.	Rossidis, I., <u>Belias, D.</u> (2021). Evolution of E-Governance in the era of the pandemic. May the crisis become an opportunity? The cases of Cyprus and Greece. The Cyprus Review. (Article in Press)
5.	<u>Belias, D.</u> (2021). Robots on the tourist industry; a review for future research directions Special Issue on: “Digital Transformation in the Tourism Industry”. European Journal of Tourism Research. (Article in Press)
6.	<u>Belias D.,</u> Vasiliadis L. (2021). Pilot study for two questionnaires assessing intentions of use and quality of service of robots in the hotel industry. Katsoni V. and Velandar K., (Eds.), “Culture and Tourism in a Smart, Globalized and Sustainable World”. Springer Proceedings in Business and Economics. pp (Article in Press).

7.	<p>Belias D., Rossidis I. (2021). “Corporate Leadership and Corporate Culture in start-up companies”. Chapter in: Corporate Leadership and Its Role in Shaping Organizational Culture and Performance. IGI Global, 2021. doi: 10.4018/978-1-5225-8266-3.ch003</p>
8.	<p>Koutiva M., Belias D., Flabouras I., Koustelios A. (2020). The Effects of Workplace Well-being on Individual’s Knowledge Creation Outcomes. A Study Research among Hotel Employees. International Conference on Strategic Innovative Marketing and Tourism. Kavoura A. (Eds.),. Springer Proceedings in Business and Economics. pp 1063-1072 https://doi.org/10.1007/978-3-030-36126-6_118</p>
9.	<p>Belias D., Vasiliadis L., Mantas C. (2021). The human resource training and development of employees working on luxurious hotels in Greece. Katsoni V. and Velandar K., (Eds.), “Cultural and Tourism Innovation : Integration and Digital Transition” Springer Proceedings in Business and Economics. pp (Article in Press)</p>
10.	<p>Belias D., (2020). Research Methods on the Contribution of Robots in the Service Quality of Hotels. International Conference on Strategic Innovative Marketing and Tourism. Kavoura A. (Eds.),. Springer Proceedings in Business and Economics. pp 939-946 https://doi.org/10.1007/978-3-030-36126-6_104</p>